



**CloudXStack**

Designed for Scale • Built for Trust

# Project Management as a Service

Transforming Steel Industry Operations

A two-year partnership delivering sustained project excellence for a global steel conglomerate



# The Client Challenge

## Vendor Sprawl

Multiple external vendors with inconsistent methodologies causing unpredictable timelines and scope creep

## Tracking Gaps

No centralized system for real-time milestone tracking, leading to delays and compliance issues

## Go-Live Risk

Poor coordination during transitions creating high-risk periods and operational disruptions

## Knowledge Transfer

Unprepared internal teams increasing costs and vendor dependency post-implementation



# Our PMaaS Solution

Comprehensive end-to-end project lifecycle management from vendor selection through post-go-live stabilization

01

## Vendor Management

Single point of accountability with standardized governance

02

## Deliverable Tracking

Real-time transparency and quality assurance gates

03

## Go-Live Assurance

Meticulous cutover planning and war room management

04

## Team Enablement

Structured knowledge transfer and support setup



# End-to-End Vendor Project Management



## Standardized Governance

Unified framework with consistent reporting templates, risk registers, and decision-making processes across all vendors

## Contract Alignment

Proactive scope management ensuring strategic objectives remain on track

## Conflict Resolution

Impartial mediation resolving inter-vendor dependencies for smooth project flow

# Rigorous Tracking & Quality Control

1

## Milestone Definition

Clear, measurable, and verifiable project milestones collaboratively defined with vendors

2

## Real-Time Reporting

Dashboard-based system providing leadership with instant status updates and critical path visibility

3

## Quality Gates

Mandatory checkpoints ensuring deliverables meet technical and quality standards before sign-off





# Go-Live Assurance Strategy



## Readiness Checklist

Comprehensive multi-departmental assessment covering technical, operational, and business readiness



## Cutover Planning

Detailed minute-by-minute plan coordinating all teams to minimize downtime during transition



## War Room Management

Command center leadership managing incidents, tracking resolutions, and ensuring stakeholder communication



# Post-Go-Live Team Enablement



## Knowledge Transfer

Structured program with documentation standards, training schedules, and shadowing opportunities



## Support Team Setup

Defined organizational structure, roles, and responsibilities for sustainable operations



## Hypercare Management

Oversight during initial period ensuring smooth transition to internal support team



# Measurable Results After 3 Years

**75%**

## Project Success Rate

On-time and on-budget delivery, up from 55% (+20 points)

**95%**

## Vendor Compliance

On-time deliverable completion, up from 70% (+25 points)

**60%**

## Incident Reduction

Fewer critical go-live incidents, significantly mitigating operational risk

**18%**

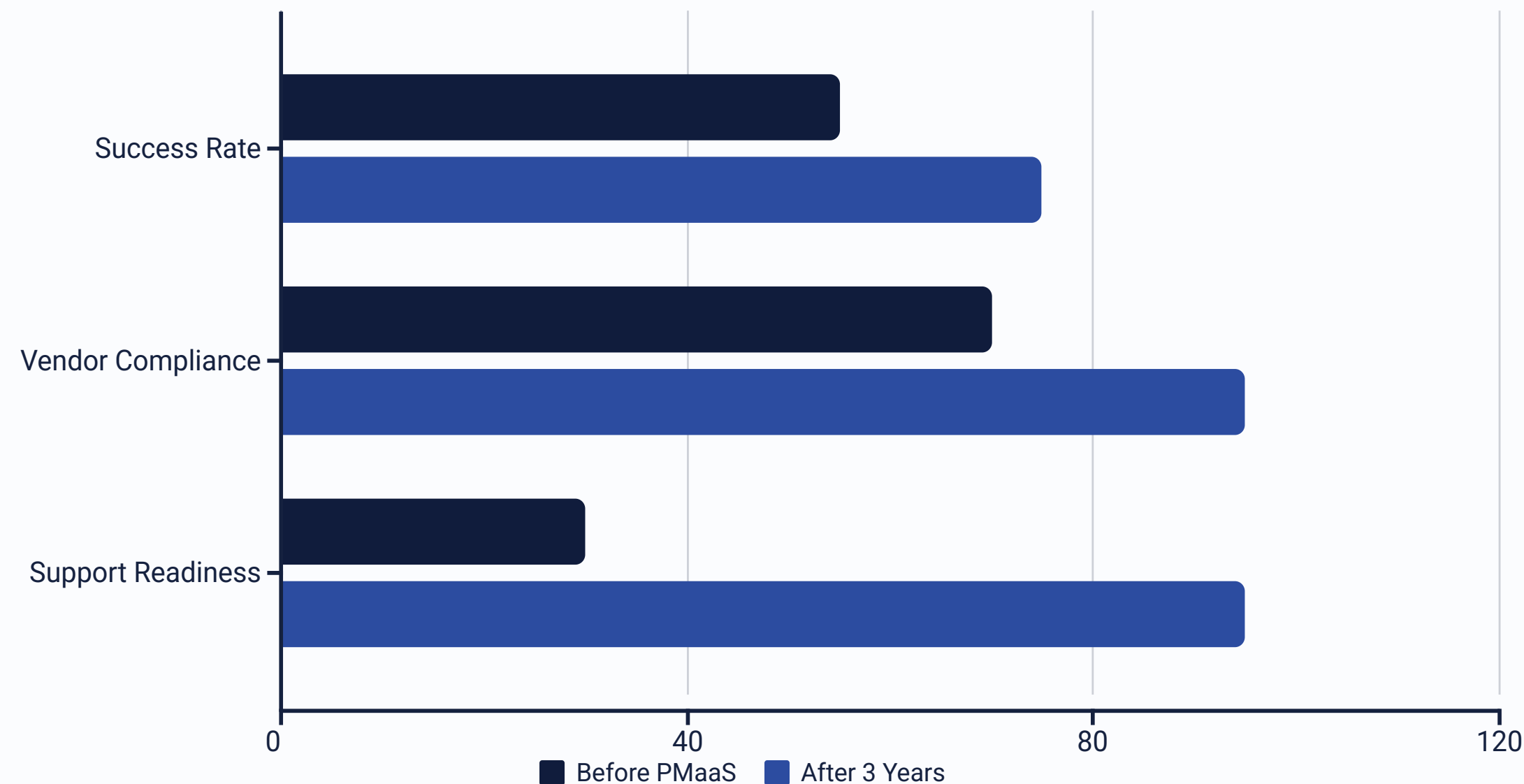
## Cost Savings

Reduction in project overhead costs, delivering significant value





# Transformation Journey



The client moved from reactive, decentralized operations to a proactive, standardized environment—achieving top quartile performance in the heavy industry sector.



# A New Benchmark for Excellence

## Strategic Transformation

From reactive vendor management to proactive, standardized project excellence

## Risk Mitigation

Significantly reduced operational risk and accelerated time-to-value for technology investments

## Sustainable Success

Empowered internal teams with knowledge and structure for long-term system management

Two years of PMaaS partnership established a new standard for project management in the steel industry, securing strategic technology investments for the future.





# About CloudXStack

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## Building Resilient Digital Ecosystems

Founded in 2025 and based in Thane, Maharashtra, CloudXStack is your trusted partner in digital transformation. We help organizations of all sizes design, build, secure, and scale modern digital solutions across cloud platforms.

With security, scalability, and performance at our core, we enable faster innovation, reduced operational risk, and tangible business outcomes. Together, we build resilient, intelligent, and future-ready digital ecosystems.

Email: [support@cloudxstack.com](mailto:support@cloudxstack.com)

Website: [www.cloudxstack.com](http://www.cloudxstack.com)

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